

POWERLINES

DECEMBER 2017 | KEC MEMBER NEWSLETTER +



GENERAL MANAGER'S MESSAGE

Thanks to the hard work and dedication of our employees and the forward-thinking leadership of our board of directors, KEC had another successful year. Seventy-nine years ago, we became your electric cooperative. To show you our appreciation

for your membership in our cooperative, we have a holiday surprise.

Below are 79 account numbers (for the number of years we've been in operation). If you find your number, call us at 208.765.1200 and we'll credit your bill \$50.



1394261	1824948	1298935	1787855	1834741	1821034	1668486	1269689
1829175	1285645	11815915	1825005	1552065	1270008	1265252	1648402
1718563	1282015	1444684	1358192	1754823	1267869	1370894	1790694
1831546	1823616	1587220	1252257	1681745	1828091	1361328	1320687
1467685	1295207	1681532	1456764	1552132	1833998	1769711	1330394
1271507	1657245	1767795	1341233	1380094	1834816	1821637	1262075
1815871	1592178	1829905	1832827	1820616	1807016	1835069	1245643
1638582	1831197	1311075	1708154	1813535	1817511	1455856	1834860
1321253	1788732	1814936	1824900	1825264	1372258	1581362	1823950
1254500	1269067	1246475	1816009	1832214	1324623	1516638	

On behalf of KEC's employees and Board of Directors, we'd like to wish you and your family a happy and healthy holiday season. We look forward to another year serving you. Watch for details next year about our 80th Anniversary and how we plan to celebrate it.

Doug Elliott
KEC General Manager



KEC SOLAR WALKWAY NOW LIVE



If you haven't been to the KEC office lately, stop by to check out our new solar walkway (see photo at left). The 4.3 KW system was installed by NextGen Electric and will generate approximately 5,800 kWh per year.

KEC designed the solar walkway to provide members with a demonstration of a live system generating power. The system size is similar to what a residential member would install. A display in our lobby allows members to view energy production in real time. The system monitors the power generated by each solar panel and shows how power generation varies based on time of day, weather and

the orientation of the panels. KEC can help members evaluate the economics of solar power and connect them with qualified installers and equipment providers.

If you're interested in solar power, drop by our office for a demonstration or contact us at kec@kec.com or 208.765.1200. Also, see the story below to learn more about our Community Solar Project and how you can participate.

SIGN UP NOW FOR A UNIT IN KEC'S COMMUNITY SOLAR PROJECT

Units in the KEC Community Solar Project are now available to members. The 50-KW solar array is located near KEC's substation on Setters Road in Worley. Members may purchase individual units which represent a portion of the energy produced by the solar array. There are 288 units available and each unit is expected to generate approximately 234 kilowatt-hours (kWh) per year. Members can purchase up to five units on a first come, first served basis. Each unit is \$475.



Some of the newly installed solar panels at KEC's Community Solar Project.

The KEC Community Solar Project makes it easy for members to participate in solar power. KEC takes care of the design, installation, maintenance and insurance. Members purchase units that represent ownership in a portion of the energy produced by the solar array for the 25-year expected life of the system. The energy production generated by the system each month will be divided into 288 units and members will receive a kWh credit on their bills according to the number of units they own. For more information or to sign up, contact us at 208.765.1200 or kec@kec.com.

80TH ANNIVERSARY PHOTO/VIDEO CONTEST



To celebrate our 80th anniversary, KEC is planning a commemorative calendar and video and we need your help. Send us your old KEC-related photos or videos. You may also send a video memory of when power was brought to your home. If we publish your photo or video, we'll give you a \$50 bill credit.

Email your historical photos to kec@kec.com. If you have a video you'd like to share, please contact us at kec@kec.com or 208.292.3270 to receive instructions on how to share that video with us. The photo and video deadline is Feb. 1, 2018.



The first KEC pole was set on Dec. 13, 1938.

NEWS BRIEFS

BYLAWS AVAILABLE ONLINE

KEC is governed by a set of rules called Bylaws. The Bylaws outline how we conduct business. Some of the Bylaws also outline our relationship with you, our members. Changes and revisions, if any, are presented to the membership and approved at the Annual Meeting. For a copy of KEC's Bylaws and Articles of Incorporation visit www.kec.com or call our office at 208.765.1200 and we will mail you a copy.

'ROUND UP' FOR A CHANCE TO WIN

Are you "rounding up" your KEC bill? We need more member participation in the Operation Round Up[®] program and have a special offer for those who sign up. Contact us at kec@kec.com or 208.765.1200 and tell us you'd like to round up your bill each month. **Sign up by January 31, 2018 and we'll enter you into a drawing for a \$50 Visa gift card.** Already "rounding up" your bill? Thank you! We'll also do a drawing for a \$50 Visa gift card for those members already participating in Operation Round Up[®]. For more information contact us at 208.765.1200 or visit www.kec.com. Winners will be announced in the March 2018 newsletter.

CONGRATS TO SURVEY ENERGY CREDIT WINNER

Each year KEC randomly selects members and mails them a satisfaction survey. Our goal is to provide excellent member service and we want to hear from members on how we can provide the best service possible. Thank you to the more than 300 members who took the survey. These members were entered into a drawing for a \$300 KEC bill credit. Congratulations to William Pattin, Bayview, who is the lucky winner of the credit.

GATE LOCKS AND COMBOS

If KEC equipment is behind a locked gate on your property, please be sure we have either a key or combination to that lock so crews have access during outages and other work. Failure to provide KEC with this can slow down the outage restoration process. Also, please keep us updated if you change the locks or combinations. KEC can provide members with a lock to interlock with their own so we can access our equipment. Call 208.765.1200 for details.

KEC BOARD MEETINGS

Members are welcome to attend monthly board meetings. Meeting dates vary—please call Constance Felten at 208.292.3211 for details.

POWER OUTAGE REMINDERS & TIPS



Winter weather has arrived and that means the potential for weather-related power outages. Power outages are usually infrequent and brief, but there are times, due to the weather and acts of nature, when your electricity may be interrupted. KEC crews are on call 24 hours a day and ready to be dispatched throughout our service territory.

When the Power Goes Out: Please contact KEC to report the outage. KEC's new outage reporting system will also let you know if we are already aware of the outage and provide updates, such as estimated restoration time if available. There are two ways to report outages:

- Use our SmartHub app. Create an account or log in to the app and you can also receive outage notifications.
- Call 1.877.744.1055.

Follow us on Facebook for power outage updates or visit our online outage map at www.kec.com. Remember, stay away from power lines on the ground. Always assume downed lines are energized even if the lines are sagging or broken.

Restoration Process: When the power goes out, we expect it to be restored within a few hours. But when a major storm or natural disaster causes widespread damage, extended outages may result. Our line crews work long hours to restore electricity safely to the greatest number of members in the shortest time possible. Learn more about how this works in the graphic to the right. If you have any questions, contact us at kec@kec.com or 208.765.1200.

POWERING UP AFTER AN OUTAGE

